



R F D

(Results-Framework Document)

for

(Department of Telecommunication)

(2011-2012)

Section 1: Vision, Mission, Objectives and Functions

Vision

To provide to the people of India, reliable and affordable tele-connectivity capable of delivering tele-services anytime, anywhere.

Mission

- To develop a strong, vibrant, secure state-of-the-art telecommunication network providing seamless coverage with special focus on rural and remote areas and bridging digital divide .
- Promote Research and Development and Product Developments in cutting edge technologies and services for domestic and worldwide markets
- Promote Development of new standards and generate IPRs to make India a leading nation in the area of telecom standardization, especially among Asia Pacific countries.
- To create knowledge based society through proliferation of broad band facilities in every part of the country.
- Make India a global hub, for telecom services and telecom equipment manufacturing.

Objective

- 1 Formulation of National telecom Policy and Policy on Licensing Frame Work and Spectrum Managemen
- 2 Rapid Expansion of Telecom Infrastructure for Voice, data & Broadband with Special emphasis on rural & remote areas
- 3 Transparency in Spectrum Allocation
- 4 Adequate Telecom Network Security
- 5 Policy on Infrastructure
- 6 Promotion of indigenous R&D; and Manufacturing
- 7 Strengthening of PSUs /Autonomous Organization
- 8 Policy on Numbering Plan

Functions

- 1 Policy, Licensing and coordination matters relating to Telegraphs, Telephones, Wireless, Data, Fascimile, Telematic services and other like forms of communications

Section 1: Vision, Mission, Objectives and Functions

- 2 Promotion of standardization, research and development in telecommunications
- 3 Promotion of private investment in telecommunications
- 4 Financial assistance for the furtherance of research and study in telecommunication technology and for building up adequately trained manpower for telecom programme including assistance to institutions and to universities for advance scientific study and research

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] Formulation of National telecom Policy and Policy on Licensing Frame Work and Spectrum Managemen	25.00	[1.1] Formulation and Approval of Policy on Licensing related issues	[1.1.1] On-time approval	Date	4.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[1.2] Formulation and Approval of Policy on Spectrum assignment and pricing	[1.2.1] On-time approval	Date	4.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[1.3] Formulation and Approval of Policy on consolidation of Spectrum	[1.3.1] On-time approval	Date	4.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[1.4] Formulation and approval of policy on Spectrum Management	[1.4.1] On-time approval	Date	4.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[1.5] Formulation of National Telecom Policy	[1.5.1] On-time formulation	Date	9.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
[2] Rapid Expansion of Telecom Infrastructure for Voice, data & Broadband with Special emphasis on rural & remote areas	18.00	[2.1] Improving broadband (BB) connectivity in rural & remote areas (broadband connections with speed @256 Kbps & above are to be treated as BB connections	[2.1.1] Increase in Wireline Broadband connections in rural & remote areas	Numbers	4.00	250000	225000	220000	215000	210000
			[2.1.2] Increase in Wireless Broadband connections in rural & remote areas – signing of the Agreements for the Service Areas (total 19) with the successful bidders for implementation of the scheme	Numbers	2.00	19	17	14	13	11
		[2.2] Facilitating increase in rural tele density	[2.2.1] Increase rural tele density from	%	6.00	40	38	36	34	32

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			32% to 40 %							
		[2.3] Cabinet approval of National Optical Fibre Network	[2.3.1] Approval of Cabinet	Date	6.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
[3] Transparency in Spectrum Allocation	10.00	[3.1] Release of National Frequency Allocation Plan (NFAP)	[3.1.1] Release of NFAP 2011	Date	3.00	31/12/2011	31/01/2012	15/02/2012	29/02/2012	31/03/2012
		[3.2] Enhancing transparency in providing information regarding Availability/Allocation of spectrum	[3.2.1] Placing information in Public domain	Date	3.00	29/09/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[3.3] Disposal of all applications within the 6 month of receipt regarding spectrum allocation	[3.3.1] Timely Disposal	%	4.00	100	90	80	70	60
[4] Adequate Telecom Network Security	6.00	[4.1] Put up draft Comprehensive Network Security Policy	[4.1.1] Finalize draft policy for consultation	Date	2.00	31/12/2011	31/01/2012	28/02/2012	15/03/2012	31/03/2012
		[4.2] Enforcement and Implementation of the Security Instruction	[4.2.1] 0.10 % subscriber verification	%	2.00	0.11	0.10	0.09	0.08	0.075
		[4.3] Pilot Implementation of the CMS System in Delhi, if CCS note is approved	[4.3.1] Functioning of CMS after approval of Cabinet	Month	2.00	3.5	4	4.5	5	5.5
[5] Policy on Infrastructure	6.00	[5.1] Formulation and Approval of Policy on Infrastructure	[5.1.1] On-time approval	Date	2.00	31/01/2012	31/03/2012	--	--	--
		[5.2] Formulation and Approval of Policy on Mobile Virtual Network Operator (MVNO)	[5.2.1] On-time approval	Date	2.00	31/01/2012	31/03/2012	--	--	--
		[5.3] Formulation and Approval of Policy on IXP etc.	[5.3.1] On-time approval	Date	2.00	31/01/2012	31/03/2012	--	--	--

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[6] Promotion of indigenous R&D and Manufacturing	8.00	[6.1] Finalization & approval of policy for facilitating indigenous manufacturing of telecom equipments	[6.1.1] On time approval	Date	2.00	29/02/2012	15/03/2012	29/03/2012	30/03/2012	31/03/2012
		[6.2] Organisation of India telecom 2011	[6.2.1] Timely completion of activities related to India Telecom 2011	Date	2.00	31/12/2011	--	--	--	--
		[6.3] Facilitating export of telecom equipment	[6.3.1] Rs.14, 000 Crore	Crore Rs	2.00	14000	13000	11200	9800	8400
		[6.4] Introduction of Indian standard for telecom equipment	[6.4.1] Approval of Standards	Numbers	2.00	10	8	6	4	2
[7] Strengthening of PSUs /Autonomous Organization	8.00	[7.1] Board level vacancy to be filled subject to court order if any pending	[7.1.1] Vacancy pending	Number	2.00	0	1	2	3	4
		[7.2] Decision of Misra Committee report	[7.2.1] Timely implementation	Date	2.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[7.3] To decide support for uneconomic activities	[7.3.1] Finalise decision in respect of Government support of all identified items	Date	2.00	29/02/2012	15/03/2012	29/03/2012	30/03/2012	31/03/2012
		[7.4] To get the relevant Govt decision on the Absorption issues	[7.4.1] Finalisation of absorption issues	Date	2.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
[8] Policy on Numbering Plan	4.00	[8.1] Formulation of revised numbering plan policy for allocation of Fixed line/ mobile numbering	[8.1.1] On-time formulation	Date	2.00	30/11/2011	31/12/2011	31/01/2012	29/02/2012	31/03/2012
		[8.2] Formulation of revised numbering plan policy for all/location of SP Codes, SMS codes & Level 1 Services	[8.2.1] On-time formulation	Date	2.00	15/12/2011	15/01/2012	15/02/2012	29/02/2012	31/03/2012

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
* Efficient Functioning of the RFD System	3.00	Timely submission of Draft for Approval	On-time submission	Date	2.0	07/03/2011	08/03/2011	09/03/2011	10/03/2011	11/03/2011
		Timely submission of Results	On- time submission	Date	1.0	01/05/2012	03/05/2012	04/05/2012	05/05/2012	06/05/2012
* Improving Internal Efficiency / Responsiveness / Service delivery of Ministry / Department	10.00	Implementation of Sevottam	Resubmission of revised draft of Citizens' / Clients' Charter	Date	2.0	15/12/2011	20/12/2011	25/12/2011	28/12/2011	31/12/2011
			Independent Audit of Implementation of Grievance Redress Mechanism	%	2.0	100	95	90	85	80
		Ensure compliance with Section 4(1) (b) of the RTI Act, 2005	No. of items on which information is uploaded by February 10, 2012	No	2.0	16	15	14	13	12
		Identify potential areas of corruption related to departmental activities and develop an action plan to mitigate them	Finalize an action plan to mitigate potential areas of corruption.	Date	2.0	10/02/2012	15/02/2012	20/02/2012	24/02/2012	29/02/2012
		Develop an action plan to implement ISO 9001 certification	Finalize an action plan to implement ISO 9001 certification	Date	2.0	10/02/2012	15/02/2012	20/02/2012	24/02/2012	29/02/2012
* Ensuring compliance to the Financial Accountability Framework	2.00	Timely submission of ATNS on Audit Paras of C&AG	Percentage of ATNS submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	0.5	100	90	80	70	60
		Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRs submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	0.5	100	90	80	70	60
		Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to	Percentage of outstanding ATNs disposed off during the	%	0.5	100	90	80	70	60

* Mandatory Objective(s)

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Parliament before 31.3.2011.	year.							
		Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2011	Percentage of outstanding ATRs disposed off during the year.	%	0.5	100	90	80	70	60

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success	Unit	Actual Value FY 09/10	Actual Value FY 10/11	Target Value FY 11/12	Projected Value for FY 12/13	Projected Value for FY 13/14
[1] Formulation of National telecom Policy and Policy on Licensing Frame Work and Spectrum Managemen	[1.1] Formulation and Approval of Policy on Licensing related issues	[1.1.1] On-time approval	Date	--	--	31/12/2011	--	--
	[1.2] Formulation and Approval of Policy on Spectrum assignment and pricing	[1.2.1] On-time approval	Date	--	--	31/12/2011	--	--
	[1.3] Formulation and Approval of Policy on consolidation of Spectrum	[1.3.1] On-time approval	Date	--	--	31/12/2011	--	--
	[1.4] Formulation and approval of policy on Spectrum Management	[1.4.1] On-time approval	Date	--	--	31/12/2011	--	--
	[1.5] Formulation of National Telecom Policy	[1.5.1] On-time formulation	Date	--	--	31/12/2011	--	--
[2] Rapid Expansion of Telecom Infrastructure for Voice, data & Broadband with Special emphasis on rural & remote areas	[2.1] Improving broadband (BB) connectivity in rural & remote areas {broadband connections with speed @256 Kbps & above are to be treated as BB connections	[2.1.1] Increase in Wireline Broadband connections in rural & remote areas	Numbers	121542	137680	225000	250000	113832
	Improving broadband (BB) connectivity in rural & remote areas {broadband connections with speed @256 Kbps & above are to be treated as BB connections	[2.1.2] Increase in Wireless Broadband connections in rural & remote areas – signing of the Agreements for the Service Areas (total 19) with the successful bidders for implementation of the scheme	Numbers	--	--	17	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success	Unit	Actual Value FY 09/10	Actual Value FY 10/11	Target Value FY 11/12	Projected Value for FY 12/13	Projected Value for FY 13/14
	[2.2] Facilitating increase in rural tele density	[2.2.1] Increase rural tele density from 32% to 40 %	%	--	--	38	--	--
	[2.3] Cabinet approval of National Optical Fibre Network	[2.3.1] Approval of Cabinet	Date	--	--	31/12/2011	--	--
[3] Transparency in Spectrum Allocation	[3.1] Release of National Frequency Allocation Plan (NFAP)	[3.1.1] Release of NFAP 2011	Date	--	--	31/01/2012	--	--
	[3.2] Enhancing transparency in providing information regarding Availability/Allocation of spectrum	[3.2.1] Placing information in Public domain	Date	--	--	31/12/2011	--	--
	[3.3] Disposal of all applications within the 6 month of receipt regarding spectrum allocation	[3.3.1] Timely Disposal	%	--	--	90	--	--
[4] Adequate Telecom Network Security	[4.1] Put up draft Comprehensive Network Security Policy	[4.1.1] Finalize draft policy for consultation	Date	--	--	31/01/2012	--	--
	[4.2] Enforcement and Implementation of the Security Instruction	[4.2.1] 0.10 % subscriber verification	%	--	--	0.10	--	--
	[4.3] Pilot Implementation of the CMS System in Delhi, if CCS note is approved	[4.3.1] Functioning of CMS after approval of Cabinet	Month	--	--	4	--	--
[5] Policy on Infrastructure	[5.1] Formulation and Approval of Policy on Infrastructure	[5.1.1] On-time approval	Date	--	--	31/03/2012	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success	Unit	Actual Value FY 09/10	Actual Value FY 10/11	Target Value FY 11/12	Projected Value for FY 12/13	Projected Value for FY 13/14
	[5.2] Formulation and Approval of Policy on Mobile Virtual Network Operator (MVNO)	[5.2.1] On-time approval	Date	--	--	31/03/2012	--	--
	[5.3] Formulation and Approval of Policy on IXP etc.	[5.3.1] On-time approval	Date	--	--	31/03/2012	--	--
[6] Promotion of indigenous R&D and Manufacturing	[6.1] Finalization & approval of policy for facilitating indigenous manufacturing of telecom equipments	[6.1.1] On time approval	Date	--	--	15/03/2012	--	--
	[6.2] Organisation of India telecom 2011	[6.2.1] Timely completion of activities related to India Telecom 2011	Date	--	--	--	--	--
	[6.3] Facilitating export of telecom equipment	[6.3.1] Rs.14, 000 Crore	Crore Rs	11000	12600	13000	13500	14000
	[6.4] Introduction of Indian standard for telecom equipment	[6.4.1] Approval of Standards	Numbers	--	--	8	--	--
[7] Strengthening of PSUs /Autonomous Organization	[7.1] Board level vacancy to be filled subject to court order if any pending	[7.1.1] Vacancy pending	Number	--	--	1	--	--
	[7.2] Decision of Misra Committee report	[7.2.1] Timely implementation	Date	--	--	31/12/2011	--	--
	[7.3] To decide support for uneconomic activities	[7.3.1] Finalise decision in respect of Government support of all identified items	Date	--	--	15/03/2012	--	--
	[7.4] To get the relevant Govt decision on the Absorption issues	[7.4.1] Finalisation of absorption issues	Date	--	--	31/12/2011	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success	Unit	Actual Value	Actual Value	Target Value	Projected Value for	Projected Value for
				FY 09/10	FY 10/11	FY 11/12	FY 12/13	FY 13/14
8 Policy on Numbering Plan	[8.1] Formulation of revised numbering plan policy for allocation of Fixed line/ mobile numbering	[8.1.1] On-time formulation	Date	--	--	31/12/2011	--	--
	[8.2] Formulation of revised numbering plan policy for all/location of SP Codes, SMS codes & Level 1 Services	[8.2.1] On-time formulation	Date	--	--	15/01/2012	--	--
* Efficient Functioning of the RFD System	Timely submission of Draft for Approval	On-time submission	Date	30/11/2009	11/10/2010	08/03/2011	--	--
	Timely submission of Results	On- time submission	Date	29/04/2010	11/10/2010	03/05/2011	--	--
* Improving Internal Efficiency / Responsiveness / Service delivery of Ministry / Department	Implementation of Sevottam	Resubmission of revised draft of Citizens' / Clients' Charter	Date	--	--	20/12/2011	--	--
		Independent Audit of Implementation of Grievance Redress Mechanism	%	--	--	95	--	--
	Ensure compliance with Section 4(1) (b) of the RTI Act, 2005	No. of items on which information is uploaded by February 10, 2012	No	--	--	15/12/2011	--	--
	Identify potential areas of corruption related to departmental activities and develop an action plan to mitigate them	Finalize an action plan to mitigate potential areas of corruption.	Date	--	--	15/12/2011	--	--
	Develop an action plan to implement ISO 9001 certification	Finalize an action plan to implement ISO 9001 certification	Date	--	--	15/12/2011	--	--

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success	Unit	Actual Value	Actual Value	Target Value	Projected Value for	Projected Value for
				FY 09/10	FY 10/11	FY 11/12	FY 12/13	FY 13/14
* Ensuring compliance to the Financial Accountability Framework	Timely submission of ATNS on Audit Paras of C&AG	Percentage of ATNS submitted within due date (4 months) from date of presentation of Report to Parliament by CAG during the year.	%	--	--	90	--	--
	Timely submission of ATRs to the PAC Sectt. on PAC Reports.	Percentage of ATRs submitted within due date (6 months) from date of presentation of Report to Parliament by PAC during the year.	%	--	--	90	--	--
	Early disposal of pending ATNs on Audit Paras of C&AG Reports presented to Parliament before 31.3.2011.	Percentage of outstanding ATNs disposed off during the year.	%	--	--	90	--	--
	Early disposal of pending ATRs on PAC Reports presented to Parliament before 31.3.2011	Percentage of outstanding ATRs disposed off during the year.	%	--	--	90	--	--

* Mandatory Objective(s)

Section 4:
Description and Definition of Success Indicators
and Proposed Measurement Methodology

Objective	Weight	Action	Success indicator	Unit	Definition
1. Formulation of National telecom Policy and Policy on Licensing Frame Work and Spectrum Management	25.00	Formulation and Approval of Policy on Spectrum assignment and pricing	On-time approval	Date	A requirement for proper working of telecom services sector.
		Formulation and Approval of Policy on Licensing related issues	On-time approval	Date	A requirement for proper working of telecom services sector
		Formulation and Approval of Policy on consolidation of Spectrum	On-time approval	Date	A requirement for proper working of telecom services sector
		Formulation and approval of policy on Spectrum Management	On-time approval	Date	A requirement for proper working of telecom services sector
		Formulation of National Telecom Policy	On-time formulation	Date	A requirement for proper working of telecom services sector
2. Rapid Expansion of Telecom Infrastructure for Voice, data & Broadband with Special emphasis on rural & remote areas	13.00	Improving broadband (BB) connectivity in rural & remote areas {broadband connections with speed @256Kbps & above are to be treated as BB connections	Increase in Wireline Broadband connections in rural & remote areas	Numbers	Provisioning of Wireline broadband Connections in rural and remote areas of country.
		Increase in Wireless Broadband connections in rural & remote areas – signing of the Agreements for the Service Areas (total 19) with the successful bidders for implementation of the scheme	Numbers	Provisioning of Wireline broadband Connections in rural and remote areas of country.	

		Facilitating increase in rural tele density	Increase rural tele density from 32% to 40%	%	To facilitate the development work in rural area related to telecom sector.
		Cabinet approval of National Optical Fibre Network	Approval of Cabinet	Date	A requirement for development of backhaul for telecom services sector
3. Transparency in Spectrum Allocation	10.00	Release of NFAP	Release of NFAP 2011	Date	A requirement for proper working of telecom services sector
		Enhancing transparency in providing information regarding Availability/Allocation of spectrum	Placing information in Public domain	Date	Information to Public
		Disposal of all applications within the 6 month of receipt regarding spectrum allocation	Timely Disposal	%	A requirement from stakeholders planning.
4. Adequate Telecom Network Security	6.00	Put up draft Comprehensive Network Security Policy	Finalise draft policy for consultation.	Date	A requirement from stakeholders planning.
		Enforcement and Implementation of the Security Instruction	0.10% subscriber verification	%	
		Pilot Implementation of the CMS System in Delhi, if CCS note is approved	Functioning of CMS after approval of Cabinet	Month	A requirement from stakeholders planning.
5. Policy on Infrastructure	6.00	Formulation and Approval of Policy on Infrastructure	On-time approval	Date	A requirement for proper working of telecom service sector

		Formulation and Approval of Policy on MVNO	On-time approval	Date	<p>Mobile Virtual Network Operator (MVNO), in general, is a Service Provider which do not have spectrum of its own. It provides services based on the spectrum and other network resources from other Service Providers. However, TRAI in its recommendations on Telecommunications Infrastructure Policy dtd.12.04.2011 has recommended that any Unified Licensee which has not been allotted spectrum may work as MVNO.</p>
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		<p>Formulation and Approval of Policy on IXP etc.</p>	<p>On-time approval</p>	<p>Date</p>	<p>An Internet Exchange Point (IXP) is a framework for Internet Service Providers (ISPs) to peer and exchange IP traffic with each other. The main purpose of IXP is to facilitate exchange of Internet traffic originated and destined within the country among ISPs without using International bandwidth. The key objectives of an IXP are:</p> <p>i. Enable domestic bandwidth utilisation for routing of the domestic traffic resulting in reduction in cost for bandwidth utilisation.</p> <p>Improvement in Quality of Services in terms of lower latency and number of hops. This will also help to effectively utilize International Internet bandwidth for routing International Internet traffic only</p>
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6. Promotion of indigenous R&D and Manufacturing	8.00	Finalization & approval of policy for facilitating indigenous manufacturing of telecom equipment	On time approval	Date	Promoting export of telecom products by Indian Manufacturers to improve export/import ratio.
		Organization of India telecom 2011	Timely completion of activities related to India Telecom 1201	Date	Promoting India as telecom hub.
		Facilitating export of telecom equipment	Rs.14,000 Crore	CreoreRs	Promoting export of telecom products by Indian Manufacturers to improve export/import ratio
		Introduction of Indian standard for telecom equipment	Approval of Standards	Numbers	Promoting Indian standard development and IPR creations.
7. Strengthening of PSUs /Autonomous Organization	8.00	Board level vacancy to be filled subject to court order if any pending	Vacancy pending	Number	For efficient and smooth functioning of PSUs, it is critical that all the Board level vacancies are filed.
		Decision of Misra Committee report	Timely implementation different PSUs	Date	To work out areas of cooperation among various organizations including four PSUs of DOT.
		To decide support for uneconomic activities	Finalised decision in respect of Government support of all identified items	Date	Activities which are not revenue positive but essential for meeting social objectives.
		To get the relevant Govt decision on the Absorption issues	Finalisation of absorption issues	Date	It relates to absorption of Officers in BSNL/MTNL.
8. Policy on Numbering Plan	4.00	Formulation of revised numbering plan policy for allocation of Fixed line/ mobile numbering	On-time formulation	Date	A requirement for proper working of telecom services sector.

		<p>Formulation of revised numbering plan policy for all/location of SP Codes, SMS codes & Level 1 Services</p>	<p>On-time formulation</p>	<p>Date</p>	<p>SP Codes (Signalling Point Codes): A unique number assigned to each telephone exchange and other network elements used in telecom network, which is used to identify these Telephone Exchanges/other network elements for routing of telephone calls.</p> <p>SMS Codes: Short SMS Codes are used to deliver content based or other value added services on mobile sets.</p> <p>Level 1 Services: Short Code Services starting with digit "1" such as '100', '101', '102', '1098', etc. The codes have digit lengths varying from 3 to 6. These are mostly used for specialised public services like hospital, disaster management, child helpline etc. and for value added services as well.</p>
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**Section 5:
Specific Performance Requirements from other Departments**

Department	Relevant Success Indicator	What do you need?	Why do you need it?	How much you need?	What happens if you do not get it?
Ministry of Finance	Timely input	Input for Categorisation of Telecom as Infrastructure	Formulation of policy on Infrastructure	within a fortnight from the reference	Delay in formulation of policy

Minister

_____ **Sd/-** _____

Secretary
Department of Telecommunications

Place:----- New Delhi

Date: 03/12/2011

Section 6: OutCome/Impact of Department/Ministry

OutCome/Impact of Department/Minist	Jointly responsible for influencing this outcome / impact with the following department (s) /	Success Indicator	FY 09/10	FY 10/11	FY 11/12	FY 12/13	FY 13/14
1 Facilitating increase in Rural Teledensity	null	% Increase in Rural Teledensity	24.31	33.79	40	65	80
2 Facilitating increase in overall Teledensity	null	% Increase in overall Teledensity	52.74	70.89	80	90	100
3 Penetrating Broadband Connections	null	Number of Broadband Connections provided (in millions)	8.75	11.87	40	100	160
4 Indigenising Manufacturing of Telecom Equipments	Department of IP & P/ Ministry of Finance	Facilitating indigenous manufacturing of telecom equipments (in crores)	51000	51500	52000	52500	53000
5 Indigenising Manufacturing of Telecom Equipments	Department of IP & P/ Ministry of Finance	Facilitating export of telecom equipments (in crores)	13500	13750	14000	14250	14500