

Government of India
Ministry of Communications & I.T.
Department of Telecommunications
Licensing Cell (AS-III Section)
Sanchar Bhawan, 20, Ashoka Road, New Delhi-1

No.16-3/2011-AS.III/vol. 1/687
To

23rd Nov. 2011

All Access Service Providers

Sub: Allotment of Short Code "108" as "Emergency & Disaster management Helpline" in Union Territory of Daman & Diu and Dadra & Nagar Haveli

The undersigned is directed to convey the approval of the competent authority for allotment of Short Code "108" as Emergency & Disaster management helpline in **Union Territory of Daman & Diu and Dadra & Nagar Haveli**

The features of the Helpline are as stated below:

- a) Category I Service i.e., mandatory service to be provided by all the operators;
- b) Un-restricted i.e., accessible from anywhere, national or international ;
- c) Toll free in local area only i.e., un-metered (free of charge) when called within same SDCA.

Sudhir Kumar Sinha
23/11/2011

(Sudhir Kumar Sinha)
Section Officer(AS-III)

Copy to :

1. Secretary, TRAI
2. Sr.DDG, TEC, Khurshid Lal Bhawan, Janpath, New Delhi
3. Secretary(Health) ,Secretariat Union Territory of Daman & Diu and Dadra & Nagar Haveli, Daman-396220 In view of your D.O. No MS/VBCH/TFN/EMRS/2011/4559 dated 5th Sept.2011.
- ✓ 4. Dir(IT), DOT for uploading on DOT website