

SECTION - I
DEPARTMENT OF TELECOMMUNICATION
SANCHAR BHAVAN, 20, ASHOKA ROAD, NEW DELHI - 110001.

No. 17-9/2008-IT. Dated -03-07-2008

NOTICE INVITING TENDER

Office of Issue	:	Department of Telecommunication IT CELL, Sanchar Bhawan, New Delhi-110011
Date of issue of Bid document	:	03-07-2008.
Tender No.	:	No. 17-9/2008-IT
Tender Forms Available From	:	Assistant Director (IT-III) Room No. 720, Sanchar Bhawan, Sansad Marg, New Delhi-110001
Due date of Receipt	:	up to 17-07-2008 Time 13.00 Hrs.
Date of opening Technical Bid	:	17-07-2008 Time 16.00.Hrs.
Date of opening Financial Bid	:	24-03-2008 Time 16.00.Hrs.

On behalf of Department of Telecommunication (HQ), sealed tenders are invited for the maintenance of the following items at the Offices located mainly at Sanchar Bhawan, Dak Bhawan, premises etc. and residences of officers spread throughout the Delhi for a period of one year.

Computer systems (262 No.) along with scanners (21 No.), CD Writers (6 No.) and Printers (490 No.) of different make along with maintenance of switched Ethernet LAN consisting of Switches (29 No.) Information Outlets (500 No.) and enhanced CAT-5 / CAT-6 Cable (32 KMS), OFF LINE UPS 1 KVA (542 No.) etc. at Sanchar Bhawan New Delhi.

Software Maintenance of Computer systems (151 No.) along with supply/installation of CAT-6 (2 KMs) cable and IO Boxex (50No.) approximately is also to be executed.

Vendor Eligibility Condition: -

- (i) The company who already have the experience of maintaining a minimum of 300 PCs or more with peripherals for more than two years in any Central Government Departments / Ministries/ Govt. undertakings along with maintenance of switched Ethernet LAN system having more than 300 nodes are eligible to participate in the bid.
- (ii) The company should have at least Rs. 1Crores of annual turnover from its AMC of IT assets services business only, in last two financial years. Turn over certificate from Chartered Accountant to be enclosed.
- (iii) The company should have the facility / Authorised Service Provider partners of at least any of the companies like HP, Compaq, IBM, Intel, EPSON, Microsoft, RED HAT, Wipro, HCL, Xerox, Acer, Samsung etc.
- (iv) The company should be providing similar services to at least 2 other Govt. /PSUs of same capacity. Current work order copy issued by them should be enclosed as proof
- (v) The company should have in-house Test and Repair Center at Delhi. This may be inspected by DOT authorities in case of need.
- (vi) The Firm to be selected should have CNE, CCNA, CCNP, MCSE, RHCE and other Certified Engineers to take care of the network and to provide solutions on the spot.

Bidders shall have to deposit bid security of **Rs.25000/- (Rs Twenty five Thousand only)** in the form Demand Draft on any scheduled bank at Delhi in favour of "Pay & Accounts Officer, Deptt. Of Telecom. New Delhi-110001" along with the bid.

Intending eligible bidders may obtain copy of the bid document from the Assistant Director (IT-III), Room No. 720 Sanchar Bhawan, Sansad Marg, New Delhi-110001 on payment of **Rs.1000/- (Rs one thousand only)** (non refundable) up 17-05-2008 **from 11.00 Hrs. to 13.00 Hrs.** The payment will be accepted in the form of crossed Demand Draft on any scheduled Bank at Delhi / New Delhi drawn in favour of "Pay & Accounts Officer, Deptt. Of Telecom. New Delhi-110001".