Government of India
Ministry of Communications
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No. 16-16/2020-AS-III/24/ 16361 **Dated: 20/11/2020**

To,
All Access Service Providers,

Subject: Modification of dialing pattern from fixed line numbers to cellular mobile numbers.

In order to ensure adequate numbering resources for fixed line and mobile services, TRAI recommendations dated 29.05.2020 on the subject has been accepted by the Department.

2. Following may be implemented:
   i. Fixed to mobile calls shall be dialled with prefix '0'.
   ii. Suitable announcement may be fed in the fixed line switches to apprise the fixed line subscribers about the requirement of dialing the prefix '0' for all fixed to mobile calls. This announcement should be played whenever; a subscriber dials a fixed to mobile call without prefixing '0'.
   iii. All the fixed line subscribers should be provided with '0' dialing facility i.e. STD dialing facility.

3. Time till 1st January is allowed to all the TSPs to implement this scheme.

4. Compliance of the same may be intimated.

5. This is issued with the approval of competent authority.

Skgarg 20.11.2020
(Sanchit Kr. Garg)
Assistant Director General (AS-III)

Copy to:
1. **Secretary, TRAI**