

Government of India
Ministry of Communications
Department of Telecommunications
Sanchar Bhawan, 20 Ashoka Road, New Delhi-110001
(Access Services Wing)

No.16-2/2023-AS-III/TRAI/N115

Dated: 30.6.2026

To,
All Access Service Providers

Subject: Allocation of separate numbering series to entities in sectors other than BFSI and Government sector exclusively for service and transactional voice calls as per TCCCPR, 2018 notified under TRAI Act-1997.

In consideration of the request received from TRAI vide letter dated 06.04.2026, I am directed to convey the approval of competent authority for allotment of separate numbering series 1601 exclusively for service and transactional voice calls as per Telecom Commercial Communication Customer Preference Regulation (TCCCPR), 2018 notified under TRAI Act-1997.

2. The structure of this numbering series has been decided as follows:

S. No.	Principal Entity (PE)	Numbering Series Pattern	Range of ABC	Range of XXX
1.	Entities in sectors other than BFSI and Government sector	1601ABCXXX	000-999	000-999

Where: XXX= Block of 1000 numbers (000-999) available to a particular ABC (a particular TSP in a particular LSA)

3. Numbering resources are scarce in nature, hence keeping in view the scarce resources, it has been decided that, after initial allocation of 1000 numbers (XXX) to each TSP in each LSA (represented by a particular value of ABC) in the '1601' Series, subsequent allocation to a particular TSP in a particular LSA should be done only after 75% utilization of allocated numbering resources by the TSP in that particular LSA.

4. Further, the TSP shall ensure adequate verification of each and every entity before assigning a number from 1601 series. The TSP shall obtain an undertaking from the seeking entity that it will use the number assigned from 1601 series exclusively for service and transactional voice calls as per TCCCPR, 2018 notified under TRAI Act-1997 only. The TSP shall make it clear to the entity that it will be responsible for proper and bonafide use of the assigned number from 1601 series. Instructions issued by the Licensor in this regard from time to time shall be scrupulously followed. Further, the TSP shall assign 10 digit numbers only from 1601 series.

This is issued with the approval of competent authority.

Director (AS-III)
Ph.: 011-23372488

Copy for kind information and necessary action, if any, to:

1. Secretary, TRAI with a request to classify the entities in sectors other than BFSI and Government sectors in accordance with the Telecom Commercial Communications Customer Preference Regulations (TCCCPR), 2018.
2. A copy for upload on DoT website